

ROBERT MENENDEZ
NEW JERSEY

COMMITTEES:
BANKING, HOUSING, AND URBAN
AFFAIRS
FINANCE
FOREIGN RELATIONS

United States Senate
WASHINGTON, DC 20510-3005

528 SENATE HART OFFICE BUILDING
WASHINGTON, DC 20510
(202) 224-4744

ONE GATEWAY CENTER
11TH FLOOR
NEWARK, NJ 07102
(973) 645-3030

208 WHITE HORSE PIKE
SUITE 18-19
BARRINGTON, NJ 08007
(856) 757-5353

September 27, 2017

Mr. Oscar Munoz
CEO
United Airlines
P.O Box 06649
Chicago, IL 60606

Dear Mr. Munoz:

I write to you today to request your continued efforts to help the people of Puerto Rico recover from the devastation of Hurricane Maria. As an island isolated from the continental United States, your companies serve as a vital link between Puerto Rican residents and their families, friends, and fellow Americans on the mainland. As such, it is critical that you take common-sense and compassionate steps to ensure that those Puerto Ricans that wish to travel to the mainland while the island recovers have a reasonable and affordable opportunity to do so.

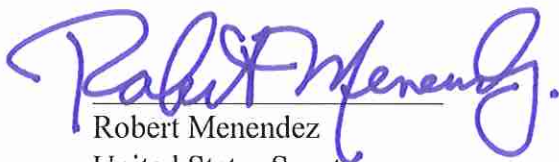
Hurricane Maria brought historic devastation to the island. Thousands of homes have been damaged or destroyed, and every one of Puerto Rico's 3.4 million residents have been impacted in some way. The entire island has lost power and some estimates show that it could be up to six months before electricity is fully restored. Relief efforts continue and residents have begun to look towards rebuilding, but the crisis is far from over.

As the situation remains critical in Puerto Rico, some residents may look to travel to other parts of the United States to stay with family or friends until they can begin to rebuild their lives on the island. Recognizing the high demand for flights out of Puerto Rico and the limited capacity to provide them, it is the responsibility of each of your companies to ensure that residents, many of whom have lost their homes and livelihoods, are treated fairly and not charged exorbitant fares. While I appreciate that some of you have already taken steps to cap fares for flights coming out of Puerto Rico, I remain concerned about reports of price gouging and would urge each of you to ensure that the policies of your company do not compound the difficulty that the people of Puerto Rico are presently facing.

In addition to providing affordable fares for customers, I also urge you to waive baggage, pet, and other auxiliary fees for flights out of Puerto Rico. Many Puerto Ricans no longer have a viable home to store their belongings in or house their families or pets. Together, these fees can add hundreds of dollars to a fare, providing a barrier to leaving the island for many and taking money away from families as they look to rebuild their homes and communities. After surviving the storm and the damage it wrought, Puerto Ricans should not be faced with the difficult decision to seek shelter and solace with loved ones on the mainland while leaving behind their precious belongings or a beloved family pet.

I have always been heartened by our ability to come together as a nation in difficult times. I saw it in my own state after Superstorm Sandy, and I have seen it this year after Hurricanes Harvey and Irma. As Puerto Rico rebuilds, your companies will play a crucial role in the revitalization of its economy, bringing much needed tourism and business back to the island. Now, in its time of need you must remember this important role in Puerto Rico's community. Disasters like Hurricane Maria should present an opportunity to unite in our shared humanity, not profit off the suffering of victims. Implementing the measures I've outlined above will not only help to provide much needed relief to the island's residents, but will demonstrate your continued commitment to Puerto Rico and its people. I thank you in advance for your attention to these important matters.

Sincerely,

A handwritten signature in blue ink, reading "Robert Menendez". The signature is stylized with a large, flowing "R" and a long, sweeping underline that extends to the right.

Robert Menendez
United States Senator

United States Senate

WASHINGTON, DC 20510-3005

September 27, 2017

Mr. Edward H. Bastian
CEO
Delta Airlines
1030 Delta Blvd.
Atlanta, GA 30354

Dear Mr. Bastian:

I write to you today to request your continued efforts to help the people of Puerto Rico recover from the devastation of Hurricane Maria. As an island isolated from the continental United States, your companies serve as a vital link between Puerto Rican residents and their families, friends, and fellow Americans on the mainland. As such, it is critical that you take common-sense and compassionate steps to ensure that those Puerto Ricans that wish to travel to the mainland while the island recovers have a reasonable and affordable opportunity to do so.

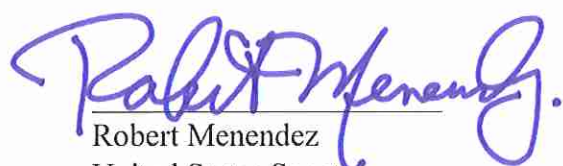
Hurricane Maria brought historic devastation to the island. Thousands of homes have been damaged or destroyed, and every one of Puerto Rico's 3.4 million residents have been impacted in some way. The entire island has lost power and some estimates show that it could be up to six months before electricity is fully restored. Relief efforts continue and residents have begun to look towards rebuilding, but the crisis is far from over.

As the situation remains critical in Puerto Rico, some residents may look to travel to other parts of the United States to stay with family or friends until they can begin to rebuild their lives on the island. Recognizing the high demand for flights out of Puerto Rico and the limited capacity to provide them, it is the responsibility of each of your companies to ensure that residents, many of whom have lost their homes and livelihoods, are treated fairly and not charged exorbitant fares. While I appreciate that some of you have already taken steps to cap fares for flights coming out of Puerto Rico, I remain concerned about reports of price gouging and would urge each of you to ensure that the policies of your company do not compound the difficulty that the people of Puerto Rico are presently facing.

In addition to providing affordable fares for customers, I also urge you to waive baggage, pet, and other auxiliary fees for flights out of Puerto Rico. Many Puerto Ricans no longer have a viable home to store their belongings in or house their families or pets. Together, these fees can add hundreds of dollars to a fare, providing a barrier to leaving the island for many and taking money away from families as they look to rebuild their homes and communities. After surviving the storm and the damage it wrought, Puerto Ricans should not be faced with the difficult

I have always been heartened by our ability to come together as a nation in difficult times. I saw it in my own state after Superstorm Sandy, and I have seen it this year after Hurricanes Harvey and Irma. As Puerto Rico rebuilds, your companies will play a crucial role in the revitalization of its economy, bringing much needed tourism and business back to the island. Now, in its time of need you must remember this important role in Puerto Rico's community. Disasters like Hurricane Maria should present an opportunity to unite in our shared humanity, not profit off the suffering of victims. Implementing the measures I've outlined above will not only help to provide much needed relief to the island's residents, but will demonstrate your continued commitment to Puerto Rico and its people. I thank you in advance for your attention to these important matters.

Sincerely,

A handwritten signature in blue ink, reading "Robert Menendez". The signature is fluid and cursive, with a large initial "R" and a long, sweeping underline.

Robert Menendez
United States Senator

United States Senate

WASHINGTON, DC 20510-3005

September 27, 2017

Mr. W. Douglas Parker
Chairman & CEO
American Airlines Group
P.O Box 619616, MD 5675
DFW Airport, TX 75261

Dear Mr. Parker:

I write to you today to request your continued efforts to help the people of Puerto Rico recover from the devastation of Hurricane Maria. As an island isolated from the continental United States, your companies serve as a vital link between Puerto Rican residents and their families, friends, and fellow Americans on the mainland. As such, it is critical that you take common-sense and compassionate steps to ensure that those Puerto Ricans that wish to travel to the mainland while the island recovers have a reasonable and affordable opportunity to do so.

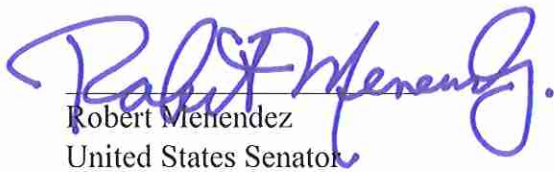
Hurricane Maria brought historic devastation to the island. Thousands of homes have been damaged or destroyed, and every one of Puerto Rico's 3.4 million residents have been impacted in some way. The entire island has lost power and some estimates show that it could be up to six months before electricity is fully restored. Relief efforts continue and residents have begun to look towards rebuilding, but the crisis is far from over.

As the situation remains critical in Puerto Rico, some residents may look to travel to other parts of the United States to stay with family or friends until they can begin to rebuild their lives on the island. Recognizing the high demand for flights out of Puerto Rico and the limited capacity to provide them, it is the responsibility of each of your companies to ensure that residents, many of whom have lost their homes and livelihoods, are treated fairly and not charged exorbitant fares. While I appreciate that some of you have already taken steps to cap fares for flights coming out of Puerto Rico, I remain concerned about reports of price gouging and would urge each of you to ensure that the policies of your company do not compound the difficulty that the people of Puerto Rico are presently facing.

In addition to providing affordable fares for customers, I also urge you to waive baggage, pet, and other auxiliary fees for flights out of Puerto Rico. Many Puerto Ricans no longer have a viable home to store their belongings in or house their families or pets. Together, these fees can add hundreds of dollars to a fare, providing a barrier to leaving the island for many and taking money away from families as they look to rebuild their homes and communities. After surviving the storm and the damage it wrought, Puerto Ricans should not be faced with the difficult decision to seek shelter and solace with loved ones on the mainland while leaving behind their precious belongings or a beloved family pet.

I have always been heartened by our ability to come together as a nation in difficult times. I saw it in my own state after Superstorm Sandy, and I have seen it this year after Hurricanes Harvey and Irma. As Puerto Rico rebuilds, your companies will play a crucial role in the revitalization of its economy, bringing much needed tourism and business back to the island. Now, in its time of need you must remember this important role in Puerto Rico's community. Disasters like Hurricane Maria should present an opportunity to unite in our shared humanity, not profit off the suffering of victims. Implementing the measures I've outlined above will not only help to provide much needed relief to the island's residents, but will demonstrate your continued commitment to Puerto Rico and its people. I thank you in advance for your attention to these important matters.

Sincerely,



Robert Menendez
United States Senator

United States Senate

WASHINGTON, DC 20510-3005

September 27, 2017

Mr. Gary Kelly
CEO
Southwest Airlines
P.O. Box 36647-1CR
Dallas, Texas 75235

Dear Mr. Kelly:

I write to you today to request your continued efforts to help the people of Puerto Rico recover from the devastation of Hurricane Maria. As an island isolated from the continental United States, your companies serve as a vital link between Puerto Rican residents and their families, friends, and fellow Americans on the mainland. As such, it is critical that you take common-sense and compassionate steps to ensure that those Puerto Ricans that wish to travel to the mainland while the island recovers have a reasonable and affordable opportunity to do so.

Hurricane Maria brought historic devastation to the island. Thousands of homes have been damaged or destroyed, and every one of Puerto Rico's 3.4 million residents have been impacted in some way. The entire island has lost power and some estimates show that it could be up to six months before electricity is fully restored. Relief efforts continue and residents have begun to look towards rebuilding, but the crisis is far from over.


As the situation remains critical in Puerto Rico, some residents may look to travel to other parts of the United States to stay with family or friends until they can begin to rebuild their lives on the island. Recognizing the high demand for flights out of Puerto Rico and the limited capacity to provide them, it is the responsibility of each of your companies to ensure that residents, many of whom have lost their homes and livelihoods, are treated fairly and not charged exorbitant fares. While I appreciate that some of you have already taken steps to cap fares for flights coming out of Puerto Rico, I remain concerned about reports of price gouging and would urge each of you to ensure that the policies of your company do not compound the difficulty that the people of Puerto Rico are presently facing.

In addition to providing affordable fares for customers, I also urge you to waive baggage, pet, and other auxiliary fees for flights out of Puerto Rico. Many Puerto Ricans no longer have a viable home to store their belongings in or house their families or pets. Together, these fees can add hundreds of dollars to a fare, providing a barrier to leaving the island for many and taking money away from families as they look to rebuild their homes and communities. After surviving the storm and the damage it wrought, Puerto Ricans should not be faced with the difficult decision to seek shelter and solace with loved ones on the mainland while leaving behind their precious belongings or a beloved family pet.

decision to seek shelter and solace with loved ones on the mainland while leaving behind their precious belongings or a beloved family pet.

I have always been heartened by our ability to come together as a nation in difficult times. I saw it in my own state after Superstorm Sandy, and I have seen it this year after Hurricanes Harvey and Irma. As Puerto Rico rebuilds, your companies will play a crucial role in the revitalization of its economy, bringing much needed tourism and business back to the island. Now, in its time of need you must remember this important role in Puerto Rico's community. Disasters like Hurricane Maria should present an opportunity to unite in our shared humanity, not profit off the suffering of victims. Implementing the measures I've outlined above will not only help to provide much needed relief to the island's residents, but will demonstrate your continued commitment to Puerto Rico and its people. I thank you in advance for your attention to these important matters.

Sincerely,



Robert Menendez
United States Senator

ROBERT MENENDEZ
NEW JERSEY

COMMITTEES:
BANKING, HOUSING, AND URBAN
AFFAIRS
FINANCE
FOREIGN RELATIONS

United States Senate

WASHINGTON, DC 20510-3005

528 SENATE HART OFFICE BUILDING
WASHINGTON, DC 20510
(202) 224-4744

ONE GATEWAY CENTER
11TH FLOOR
NEWARK, NJ 07102
(973) 645-3030

208 WHITE HORSE PIKE
SUITE 18-19
BARRINGTON, NJ 08007
(856) 757-5353

September 27, 2017

Mr. Bradley D. Tilden
President & CEO
Alaska Airlines
P.O. Box 68900
Seattle, WA 98168

Dear Mr. Tilden:

I write to you today to request your continued efforts to help the people of Puerto Rico recover from the devastation of Hurricane Maria. As an island isolated from the continental United States, your companies serve as a vital link between Puerto Rican residents and their families, friends, and fellow Americans on the mainland. As such, it is critical that you take common-sense and compassionate steps to ensure that those Puerto Ricans that wish to travel to the mainland while the island recovers have a reasonable and affordable opportunity to do so.

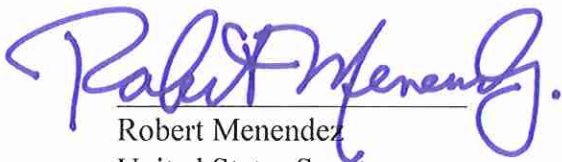
Hurricane Maria brought historic devastation to the island. Thousands of homes have been damaged or destroyed, and every one of Puerto Rico's 3.4 million residents have been impacted in some way. The entire island has lost power and some estimates show that it could be up to six months before electricity is fully restored. Relief efforts continue and residents have begun to look towards rebuilding, but the crisis is far from over.

As the situation remains critical in Puerto Rico, some residents may look to travel to other parts of the United States to stay with family or friends until they can begin to rebuild their lives on the island. Recognizing the high demand for flights out of Puerto Rico and the limited capacity to provide them, it is the responsibility of each of your companies to ensure that residents, many of whom have lost their homes and livelihoods, are treated fairly and not charged exorbitant fares. While I appreciate that some of you have already taken steps to cap fares for flights coming out of Puerto Rico, I remain concerned about reports of price gouging and would urge each of you to ensure that the policies of your company do not compound the difficulty that the people of Puerto Rico are presently facing.

In addition to providing affordable fares for customers, I also urge you to waive baggage, pet, and other auxiliary fees for flights out of Puerto Rico. Many Puerto Ricans no longer have a viable home to store their belongings in or house their families or pets. Together, these fees can add hundreds of dollars to a fare, providing a barrier to leaving the island for many and taking money away from families as they look to rebuild their homes and communities. After surviving the storm and the damage it wrought, Puerto Ricans should not be faced with the difficult decision to seek shelter and solace with loved ones on the mainland while leaving behind their precious belongings or a beloved family pet.

I have always been heartened by our ability to come together as a nation in difficult times. I saw it in my own state after Superstorm Sandy, and I have seen it this year after Hurricanes Harvey and Irma. As Puerto Rico rebuilds, your companies will play a crucial role in the revitalization of its economy, bringing much needed tourism and business back to the island. Now, in its time of need you must remember this important role in Puerto Rico's community. Disasters like Hurricane Maria should present an opportunity to unite in our shared humanity, not profit off the suffering of victims. Implementing the measures I've outlined above will not only help to provide much needed relief to the island's residents, but will demonstrate your continued commitment to Puerto Rico and its people. I thank you in advance for your attention to these important matters.

Sincerely,

A handwritten signature in blue ink, reading "Robert Menendez". The signature is stylized with a large, flowing "R" and a long, sweeping underline that extends to the right.

Robert Menendez
United States Senator

September 27, 2017

Mr. Robert L. Fornaro
President & CEO
Spirit Airlines
2800 Executive Way
Miramar, FL 33025

Dear Mr. Fornaro:

I write to you today to request your continued efforts to help the people of Puerto Rico recover from the devastation of Hurricane Maria. As an island isolated from the continental United States, your companies serve as a vital link between Puerto Rican residents and their families, friends, and fellow Americans on the mainland. As such, it is critical that you take common-sense and compassionate steps to ensure that those Puerto Ricans that wish to travel to the mainland while the island recovers have a reasonable and affordable opportunity to do so.

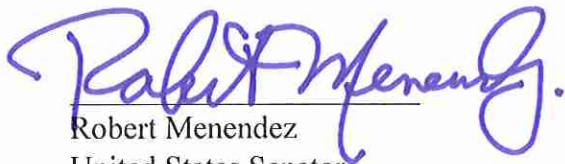
Hurricane Maria brought historic devastation to the island. Thousands of homes have been damaged or destroyed, and every one of Puerto Rico's 3.4 million residents have been impacted in some way. The entire island has lost power and some estimates show that it could be up to six months before electricity is fully restored. Relief efforts continue and residents have begun to look towards rebuilding, but the crisis is far from over.

As the situation remains critical in Puerto Rico, some residents may look to travel to other parts of the United States to stay with family or friends until they can begin to rebuild their lives on the island. Recognizing the high demand for flights out of Puerto Rico and the limited capacity to provide them, it is the responsibility of each of your companies to ensure that residents, many of whom have lost their homes and livelihoods, are treated fairly and not charged exorbitant fares. While I appreciate that some of you have already taken steps to cap fares for flights coming out of Puerto Rico, I remain concerned about reports of price gouging and would urge each of you to ensure that the policies of your company do not compound the difficulty that the people of Puerto Rico are presently facing.

In addition to providing affordable fares for customers, I also urge you to waive baggage, pet, and other auxiliary fees for flights out of Puerto Rico. Many Puerto Ricans no longer have a viable home to store their belongings in or house their families or pets. Together, these fees can add hundreds of dollars to a fare, providing a barrier to leaving the island for many and taking money away from families as they look to rebuild their homes and communities. After surviving the storm and the damage it wrought, Puerto Ricans should not be faced with the difficult decision to seek shelter and solace with loved ones on the mainland while leaving behind their precious belongings or a beloved family pet.

I have always been heartened by our ability to come together as a nation in difficult times. I saw it in my own state after Superstorm Sandy, and I have seen it this year after Hurricanes Harvey and Irma. As Puerto Rico rebuilds, your companies will play a crucial role in the revitalization of its economy, bringing much needed tourism and business back to the island. Now, in its time of need you must remember this important role in Puerto Rico's community. Disasters like Hurricane Maria should present an opportunity to unite in our shared humanity, not profit off the suffering of victims. Implementing the measures I've outlined above will not only help to provide much needed relief to the island's residents, but will demonstrate your continued commitment to Puerto Rico and its people. I thank you in advance for your attention to these important matters.

Sincerely,



Robert Menendez
United States Senator

ROBERT MENENDEZ
NEW JERSEY

COMMITTEES:
BANKING, HOUSING, AND URBAN
AFFAIRS
FINANCE
FOREIGN RELATIONS

United States Senate

WASHINGTON, DC 20510-3005

528 SENATE HART OFFICE BUILDING
WASHINGTON, DC 20510
(202) 224-4744

ONE GATEWAY CENTER
11TH FLOOR
NEWARK, NJ 07102
(973) 645-3030

208 WHITE HORSE PIKE
SUITE 18-19
BARRINGTON, NJ 08007
(856) 757-5353

September 27, 2017

Mr. Robin Hayes
President & CEO
JetBlue Airways
27-01 Queens Plaza North
Long Island City, NY 11101

Dear Mr. Hayes:

I write to you today to request your continued efforts to help the people of Puerto Rico recover from the devastation of Hurricane Maria. As an island isolated from the continental United States, your companies serve as a vital link between Puerto Rican residents and their families, friends, and fellow Americans on the mainland. As such, it is critical that you take common-sense and compassionate steps to ensure that those Puerto Ricans that wish to travel to the mainland while the island recovers have a reasonable and affordable opportunity to do so.

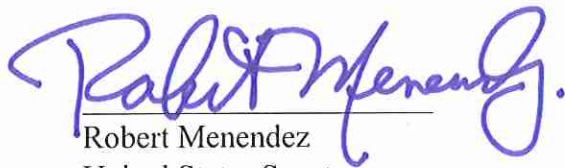
Hurricane Maria brought historic devastation to the island. Thousands of homes have been damaged or destroyed, and every one of Puerto Rico's 3.4 million residents have been impacted in some way. The entire island has lost power and some estimates show that it could be up to six months before electricity is fully restored. Relief efforts continue and residents have begun to look towards rebuilding, but the crisis is far from over.

As the situation remains critical in Puerto Rico, some residents may look to travel to other parts of the United States to stay with family or friends until they can begin to rebuild their lives on the island. Recognizing the high demand for flights out of Puerto Rico and the limited capacity to provide them, it is the responsibility of each of your companies to ensure that residents, many of whom have lost their homes and livelihoods, are treated fairly and not charged exorbitant fares. While I appreciate that some of you have already taken steps to cap fares for flights coming out of Puerto Rico, I remain concerned about reports of price gouging and would urge each of you to ensure that the policies of your company do not compound the difficulty that the people of Puerto Rico are presently facing.

In addition to providing affordable fares for customers, I also urge you to waive baggage, pet, and other auxiliary fees for flights out of Puerto Rico. Many Puerto Ricans no longer have a viable home to store their belongings in or house their families or pets. Together, these fees can add hundreds of dollars to a fare, providing a barrier to leaving the island for many and taking money away from families as they look to rebuild their homes and communities. After surviving the storm and the damage it wrought, Puerto Ricans should not be faced with the difficult decision to seek shelter and solace with loved ones on the mainland while leaving behind their precious belongings or a beloved family pet.

I have always been heartened by our ability to come together as a nation in difficult times. I saw it in my own state after Superstorm Sandy, and I have seen it this year after Hurricanes Harvey and Irma. As Puerto Rico rebuilds, your companies will play a crucial role in the revitalization of its economy, bringing much needed tourism and business back to the island. Now, in its time of need you must remember this important role in Puerto Rico's community. Disasters like Hurricane Maria should present an opportunity to unite in our shared humanity, not profit off the suffering of victims. Implementing the measures I've outlined above will not only help to provide much needed relief to the island's residents, but will demonstrate your continued commitment to Puerto Rico and its people. I thank you in advance for your attention to these important matters.

Sincerely,

A handwritten signature in blue ink, reading "Robert Menendez". The signature is fluid and cursive, with a large initial "R" and a long, sweeping underline that extends to the right.

Robert Menendez
United States Senator

United States Senate

WASHINGTON, DC 20510-3005

September 27, 2017

Mr. Barry Biffle
President
Frontier Airlines
7001 Tower Road
Denver, CO 80249

Dear Mr. Biffle:

I write to you today to request your continued efforts to help the people of Puerto Rico recover from the devastation of Hurricane Maria. As an island isolated from the continental United States, your companies serve as a vital link between Puerto Rican residents and their families, friends, and fellow Americans on the mainland. As such, it is critical that you take common-sense and compassionate steps to ensure that those Puerto Ricans that wish to travel to the mainland while the island recovers have a reasonable and affordable opportunity to do so.

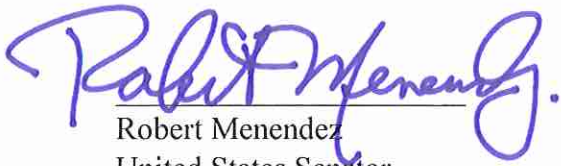
Hurricane Maria brought historic devastation to the island. Thousands of homes have been damaged or destroyed, and every one of Puerto Rico's 3.4 million residents have been impacted in some way. The entire island has lost power and some estimates show that it could be up to six months before electricity is fully restored. Relief efforts continue and residents have begun to look towards rebuilding, but the crisis is far from over.

As the situation remains critical in Puerto Rico, some residents may look to travel to other parts of the United States to stay with family or friends until they can begin to rebuild their lives on the island. Recognizing the high demand for flights out of Puerto Rico and the limited capacity to provide them, it is the responsibility of each of your companies to ensure that residents, many of whom have lost their homes and livelihoods, are treated fairly and not charged exorbitant fares. While I appreciate that some of you have already taken steps to cap fares for flights coming out of Puerto Rico, I remain concerned about reports of price gouging and would urge each of you to ensure that the policies of your company do not compound the difficulty that the people of Puerto Rico are presently facing.

In addition to providing affordable fares for customers, I also urge you to waive baggage, pet, and other auxiliary fees for flights out of Puerto Rico. Many Puerto Ricans no longer have a viable home to store their belongings in or house their families or pets. Together, these fees can add hundreds of dollars to a fare, providing a barrier to leaving the island for many and taking money away from families as they look to rebuild their homes and communities. After surviving the storm and the damage it wrought, Puerto Ricans should not be faced with the difficult decision to seek shelter and solace with loved ones on the mainland while leaving behind their precious belongings or a beloved family pet.

I have always been heartened by our ability to come together as a nation in difficult times. I saw it in my own state after Superstorm Sandy, and I have seen it this year after Hurricanes Harvey and Irma. As Puerto Rico rebuilds, your companies will play a crucial role in the revitalization of its economy, bringing much needed tourism and business back to the island. Now, in its time of need you must remember this important role in Puerto Rico's community. Disasters like Hurricane Maria should present an opportunity to unite in our shared humanity, not profit off the suffering of victims. Implementing the measures I've outlined above will not only help to provide much needed relief to the island's residents, but will demonstrate your continued commitment to Puerto Rico and its people. I thank you in advance for your attention to these important matters.

Sincerely,

A handwritten signature in blue ink, reading "Robert Menendez". The signature is fluid and cursive, with a large initial "R" and a long, sweeping underline.

Robert Menendez
United States Senator